

Oracle Outlook Connector

Release Notes

Release 3.4

August, 2002

Part No. B10150-01

This document summarizes the differences between the Oracle Outlook Connector and its documented functionality. For the most recent and up-to-date information on this product, consult the *Oracle Collaboration Suite Release Notes Addendum*, available online at <http://otn.oracle.com>.

1 Certification and System Requirements

- Outlook 98, 2000 or 2002
 - Native German version or Multilingual User Interface Pack (MUI) required for German localization
 - Native French version or Multilingual User Interface Pack (MUI) required for French localization
- Windows NT 4.0, 98, 2000 or XP
- Oracle Calendar server 5.5 (included with Oracle Collaboration Suite)
- SMTP e-mail server for outgoing mail (included with Oracle Collaboration Suite)
- Any IMAP4-compliant e-mail server, such as Oracle9iAS included with Oracle Collaboration Suite. Other third-party IMAP4 servers may offer different levels of Outlook e-mail support due to variations in their implementation of the IMAP4 protocol.
- One of the following conduits for PDA synchronization:
 - PocketMirror 2.04 or 3.0 (3.0 recommended)
 - PocketJournal
 - Desktop To Go 2.5
 - Desktop To Go 2.509 (for Outlook 2002 only)

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- PSIWIN 2.3 or 2.31
- ActiveSync 3.0, 3.1 or 3.5
- HotSync Manager 4.0 (for Windows XP only)
- Free disk space equivalent to approximately 60% of the user's IMAP4 mailbox size

Note:

Administrative rights are required to install Oracle Outlook Connector on Windows NT and 2000.

2 General Issues and Workarounds

This section describes general issues and their workarounds for the Oracle Outlook Connector.

- When using an IMAP4 server that does not support Simple Authentication and Security Level (SASL) encryption, such as Oracle9iAS included with Oracle Collaboration Suite, it is recommended that you enforce Secure Sockets Layer (SSL) for all connections to your IMAP4 server to avoid sending passwords in clear text. Consult your e-mail server documentation for more information.

For details on setting up an Oracle Outlook Connector IMAP4 connection with SSL, see the Oracle Outlook Connector *User's Guide*.

- **Outlook 2002 only:** Sometimes the Respond To All By menu item does not appear when meeting requests are selected in the Inbox. Suggested workaround: right-click again on the meeting requests. The menu item should appear. (#01715)
- The error message displayed when a user attempts to modify and save an instance of a recurring meeting owned by another user should state that access to the instance is denied, as is the case with non-recurring meetings, rather than reporting an OLE warning. (#01634)
- If you modify the series of a recurring meeting while working offline, any modifications you make to individual instances of that meeting before reconnecting to the server will not be saved. (#01567)
- Forwarding a message with an image file attached may cause the attachment to be duplicated in the forward. (#01479)
- Stationery backgrounds can cause problems when using Pretty Good Privacy (PGP) encryption. (#01400, 01401)
- Reading an incoming e-mail that is moved concurrently to another folder by an Inbox rule may result in the message being duplicated in the destination folder. (#00748)

- **Outlook 2002 only:** Oracle Outlook Connector only supports the default Send/Receive Group.
- **Outlook 2000 on Windows 98 only:** When working in another user's Calendar folder, you may not create a new meeting by simply highlighting a time and typing directly in the cells. Suggested workaround: double-click and enter the new meeting information in the dialog box. (#01123)
- Resetting your .ost file may cause you to lose folder context information such as your client-side Inbox rules. After resetting your .ost file, verify that your folder rules are intact by opening your Inbox and selecting **Tools | Rules Wizard**. In the **Apply rules in the following order box**, verify your folder rules. To modify your rules, click **Modify** and follow the instructions.
- All attendees invited to a meeting are invited as Required, even if some were initially invited as Optional.
- Meetings that have been accepted or declined while working offline using the Respond to all by Accepting command will not change colour to reflect Busy status. To work around this problem, connect to the server and upload your offline changes. (#00917)
- Oracle Outlook Connector does not support the Transport Neutral Encapsulation Format (TNEF) in e-mail messages, or WINMAIL.DAT attachments sent by Microsoft e-mail clients. To work around this problem, delete the WINMAIL.DAT file.
- Using an Oracle CorporateTime native calendar client to modify a recurring meeting created in Outlook with Oracle Outlook Connector will result in errors with the recurrence rule. (#00395)
- To specify a person using the Outlook Rules Wizard, you must provide both the calendar user name and e-mail address in order to have the rules apply to both calendar and mail items. Names and e-mail addresses must be separated with semicolons. (#00520)
- Folder names are case-insensitive. (#00321)
- If an open message is moved immediately after replying, a copy of that message will remain in its original location. To work around this problem, close the e-mail message before moving it. (#00266)
- Oracle Outlook Connector does not support the creation of monthly recurring meetings on the 29th or 30th day of the month. (#00257)
- Recurring All-day Events cannot be changed to single All-day Events if the change causes resource or scheduling conflicts, and vice-versa. To work around this problem, delete the recurring All-day Event, then create the single All-day Event. (#00265, 00271)

- Public folders cannot be made available for offline use. To work offline with the contents of a public folder, you must copy the contents of a public folder to a private folder, and then enable the private folder for offline use. (#00322)
- Birthdays and anniversaries cannot be added to a contact while working offline. To work around this problem, add the birthday or anniversary to your contact while working online. (#00309)
- Oracle Outlook Connector does not recognize Macintosh attachments containing a resource fork. (#00248)
- Custom folder views using the Group By option are not supported. Suggested workaround: Set the **Group By** field to none. (#00299)
- To avoid IMAP4 and POP3 protocol conflicts, do not set up the Microsoft Exchange service provider and Oracle Outlook Connector in the same profile if they are configured to connect to the same e-mail server.